**XXXX****XXXX**

XXXX, Houston, TX 77009

* XXX-XXXX-XXX
* Cell: XXX-XXXX-XXX

XXXX@XXXX.XXX

PROFESSIONAL PROFILE

**Information Technology Network Specialist**

Proven skills as a Help Desk Remote Technician, Network Support Technician, Network Analyst and Network Administrator. Experienced in contributing acquired skills to a Network Server and/or a Desktop support role. Proficient in troubleshooting, installing and migrating multi-platformed Networks. Systems and Business Analyst experience in system and requirement analysis, application and business process design and project management.

SUMMARY OF SKILLS

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| --- | --- |
| * System and Network Administration * System Security, Backup and Recovery * Infrastructure (LAN/WAN/VPN/NOC) * Documenting Procedure and Protocol | * Server Administration and Repair * Mixed Platform Enviroments * Workstation Installation and Configuration * End User Training and Support |

TECHNOLOGY SUMMARY

* **Hardware:** HP, Dell, IBM, ESXi, iSCSI SAN, 3Com, Netopia, Netgear, Linksys, Avaya, Cisco, Fortinet, Extreme
* **Systems and Software**: Microsoft Windows 8, 10, Microsoft Windows Server 2010, 2012, Microsoft SQL, Netware, Microsoft Office 365, Citrix Xen, VMware vSphere, Sharepoint, Andriod, Symantec
* **Protcols:** TCP/IP, DNS, IIS, DHCP, WINS, SMTP, FTP, RDP, Active Directory

EDUCATION

**ASSOCIATE OF APPLIED SCIENCE**: COMPUTER SYSTEMS TECHNOLOGY1994**Microcomputer Technology Institute**, Houston, TX

**CERTIFICATE IN INFORMATION SYSTEMS**: NETWARE5 ADMINISTRATION2000**New Horizons CLC**, Houston, TX

**CERTIFIED BUSINESS PROFESSIONAL**: REAL ESTATE PRINCIPLES2005**Lone Star College Tomball**, Houston, TX

**CERTIFIED BUSINESS PROFESSIONAL**: LAWS OF CONTRACTS AND AGENCY2005**Lone Star College Tomball**, Houston, TXCertified Business Professional

PROFESSIONAL EXPERIENCE

**HOUSTON KEYDATA COMPUTERS / INDEPENDENT CONSULTANT**Houston, TX**IT Network Administrator**04/2009 to Current

* Architect, Automate and Manage mixed Operating System platform environments, each with its own set of specific challenges.
* Plan, schedule and execute different stages of new and existing Network Migrations.
* Configure and maintain Avaya Telecommunication's equipment.
* Utilize expertise in TCP/IP, IIS, WINS, NTFS, IPX/SPX, DHCP, Active Directory, DNS and DHCP Server to maximize LAN/WAN performance for business objectives.
* Diagnose and troubleshoot small to midsize commercial and residential networks consisting of various servers, desktops and laptops.
* Install, configure and test various client provided software and hardware.
* Install and configure residential and commercial Cat6 network data, and Fiber Optic cabling.
* Utilize multiple Network Server backup and data retrieval software's such as Symantec Backup Exec , Acronis and Carbonite.
* Document/update Procedures/Protocols for wide area disaster and recovery solutions including off-site data storage.

**OBSTETRICAL AND GYNECOLOGICAL ASSOCIATES**Houston, TX**IT Network Administrator**09/2008 to 04/2009

* Configure/maintain Server virtualization and Hypervisors utilizing Vsphere and Hyper-Vmanager.
* Migration, installation and configuration of physical servers to VMWare ESX/ESXi Servers physically attached to SAN storage devices.
* Utilize Citrix XenApp to disribute virtual applications across the network
* Analyze the needs of Clinical Facilities for feasibility studies, systems design and implementation to develop new and/or modify company's information processing systems and (EMR) Electronic Medical Records utilizing Microsoft SQL for database access.
* Configure/maintain Server virtualization and Hypervisors utilizing Vsphere and Hyper-Vmanager.   Extensive knowledge in utilizing Citrix XenApp for application virtualization, Citrix XenDesktop for desktop virtualization and Citrix XenClient for client virtualization.
* Maintain/modify rack mounted Cisco Router 3500 Catalyst Switches swapping out power supplies, WICs and VWICs as needed.
* Maintain/configure Barracuda Spam E-mail unit as needed including updating the Bayesian database to insure accuracy of the Barracuda Bayesian filter.
* Provide support to local and remote users across the OGA Network.

**PARK PLAZA HOSPITAL / CNS TECHNOOGIES**Houston, TX**IT Network Administrator**04/1997 to 07/2006

* Install/configure various Microsoft Windows 2000/2003 Server systems in accordance with Clients budgets and deadlines.
* Install/configure various end user Microsoft Windows 2000/XP Professional networked workstations
* Service and maintain Exchange 2000/2003 servers by adding, deleting and modifying user email accounts as needed by networked clients.
* Installation and configuration of various network devices including 3Com, Netopia and Cisco routers, switches and hubs.
* Design and support a wide range of small to midsize networks in and around the Houston Medical Center.
* Design and support network server systems and client workstations in accordance with service or contract level agreements